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Safeguarding Update

HASC

21 November 2023





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Agenda

1. Operation Avocet – outage of ePCR
2. SAAF
3. Risk Register
4. Training Compliance
5. Transition of Server
6. MCA Compliance



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Operation Avocet

- ePCR outage 19 July 2023
- Reverted to paper safeguarding referrals
- Safeguarding Hub set up to manage process
- Business Continuity in place
- Delayed transition to server
- Raised concerns with LA
- Regular communications with LA via ICS on progress
- ePCR now fully restored (November 2023)

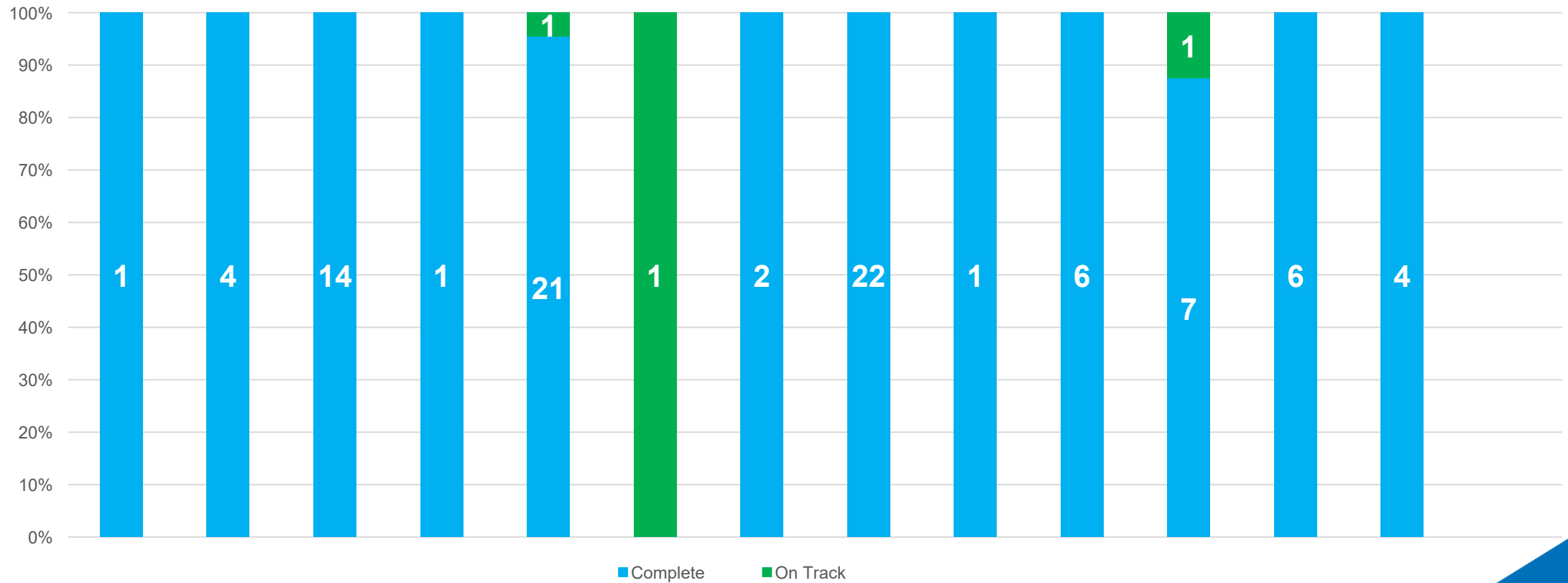


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SAAF Position October 2023 96.7%

Safeguarding Actions





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Outstanding Actions

1. **Transition to New Server** – User acceptance testing 30 October, 1 & 2 November 2023. Local Authorities involved at end point of testing. Frontline crew, Private Providers commence with interface with Fire and LA included. Transition date 30 November 2023.
2. **Review of Safeguarding Policies to ensure Consent captured** – Review of 9 policies took place on 23 August 2023. 4/9 were acceptable. All policies due for review within 3 months so findings will be incorporated in this review. Paper at Safeguarding Committee 3 November 2023.
4. **QlikSense Dashboard** – Training document produced to enable team to develop reports. Final training/demonstration pushed back. Date to be confirmed.
5. **CPIS** – delay in access for frontline crews due to Operation Avocet – functionality Jan 2024



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Risk Register

7 Open Risks

- SG1 – Relationship with Boards - Score (12)
- SG6 – CPIS - Score (12)
- SG7 – Server outages - Score (15)
- SG8 – Training - Score (16)
- SG9 – Supervision - Score (16)
- SG10 – MCA - Score (16)
- SG11 – Operation Avocet - Score (16)



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MCA

Course	23.5.23	18.10.23
MCA 2a	2%	76%
MCA 2b	1%	80%
MCA Level 1	Start date August	59%

- Audit planned for November 2023
- Work is in progress to develop a way for PTS staff to record MCA on EPR working with MCA Lead Professional Berkshire NHS to record MCA good/best practice and this will include a scenario for SCAS.
- Working with education to include a new training programme for MCA in 24/25.
- The bespoke community first responders' package that is being delivered outside work hours has been well received and positive feedback.



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Safeguarding Training Compliance November 2023

Safeguarding Level 1 96%
Safeguarding Level 2 95%
Safeguarding Level 3 67%



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Feedback – Triangulation October 2023

- **Safeguarding Adult Board Oxfordshire** - feedback about how good the engagement from SCAS at the Oxfordshire Safeguarding Adults Board has been these last few months and appreciated by myself and the Board. Having Sarah regularly contribute, the assurance updates in terms of progress on your safeguarding improvement plan, the great modern day slavery case study presentation that you gave has been recognised and is appreciated
- **NHS Sussex** - We had a very positive meeting with [@Daniel.Dray@scas.nhs.uk](mailto:Daniel.Dray@scas.nhs.uk) last Wednesday and we were assured about the Safeguarding work that SCAS are currently doing and implementing
- **Feedback from Supervision** - 'It was much appreciated by myself and wider team'
- **Good practice** – developing a bespoke package for Internationally Education Paramedics
- **Testimonial from interim Lead (Operation Avocet)**- Gemma is highly organised in how she goes about her work, with a keen eye for detail and works very quickly and concisely in all her tasks. She is a hard worker and gives above and beyond what's is asked of her, nothing is ever too much for her. Always willing to go that extra mile, never moans just gets on with the task at hand. She can multitask and keep many tasks operating at the same time without getting overwhelmed.



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Safeguarding Metrics

No	Metric/s	Baseline (Date)	End Target (Date)	Quarterly Trajectories								Comments	
				Aim/ Actual	2022/23		2023/2024				2024/25		
					Q3	Q4	Q1	Q2	Q3	Q4	Q1		Q2
1	Increased number of Safeguarding referrals indicative of +ve reporting	12153 (30/09/22)	17956 (30/09/24)	Aim	12761	13399	14069	14772	15511	16287	17101	17956	Baseline Q2 2022 figures. 5% target increase per Qtr. Q2. Above trajectory (^25.4%)
				Actual	13728	14221	16311	20458					
2	Compliance against trajectory of Level 3 Safeguarding training	6% (30/09/22)	90% (31/03/24)	Aim	20%	30%	46%	60%	70%	90%	>90%	>90%	Trust-wide compliance figure (Clinician + ECA) Q2. Above trajectory (+0.75%)
				Actual	18%	31%	49%	60.75%					
3	Self-assessed compliance against SAAF to safeguard children, young people & adults	20% (30/09/22)	100% (Q4 23/24)	Aim	30%	60%	70%	80%	90%	95%	>70%	>80%	Calculated percentage against tasks aligned to SAAF Q2. Remains above trajectory (+14.5%)
				Actual	30%	64%	94.5%	94.5%					



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Thank you